

ATTENTION PRESCRIBERS AND PHARMACISTS

Lost/Stolen Edit Update

Effective June 1, 2011, the Medicaid "04" (Lost/Stolen) Submission Clarification Code Field 420-DK will be denied when submitting a pharmacy claim. If a Medicaid beneficiary has experienced a loss or theft of medication, pharmacy providers should instruct beneficiaries to contact their prescriber. The decision to honor a beneficiary's request should be based on the professional judgment of the prescriber.

In no event will approval be granted for lost or stolen controlled substances.

Prescribers or their authorized agents may initiate a prior authorization request for a loss or theft of medication by contacting the Bureau of Pharmacy Policy and Operations at (518) 486-3209 for replacement. Approval will **ONLY** be granted for the balance of the medication reported lost or stolen.

ATTENTION LONG-TERM CARE PHARMACY PROVIDERS ONLY

A newly admitted resident to a long-term care facility is eligible for an early fill on their medication. When medically necessary, a pharmacist can override edit 01642 "Early Fill Overuse" denial at the point of sale, by using a combination of the NCPDP Reason for Service Code (439-E4) 'NP', and a Submission Clarification Code (420-DK) of '02'. Only long term care providers are allowed to use the "02" Submission Clarification Code. Use of this override code will be monitored by the Department of Health.